

Summary Description:

OSM Construction is seeking an experienced Service & Warranty Technician to join our Post-Construction team. At OSM, we value our employees and their talents. If you want to be part of a great team, send us a resume or fill out an application. The ideal candidate for this position will have the following qualifications:

Essential Job Duties and Responsibilities:

- Support the Service & Small Jobs Manager and Post Construction Manager in gathering information related to customer complaints and claims.
- Analyze past warranty issues to improve processes and procedures for future projects.
- Participate in late stage construction and post construction meetings.
- Develop O&M manuals and review with clients so that building systems can be independently operated and maintained.
- Liaison between clients and customers; serve as a point of contact for to address building maintenance issues.
- Perform carpentry work to repair or improve structures, as needed.
- Oversee and inspect work by subcontractors to confirm that issues are resolved to clients' satisfaction.
- May develop estimates related to service and warranty work performed.
- Other duties as assigned.

Minimum Qualifications:

- Three years of carpentry experience.
- Ability to read and understand blueprints and project contract specifications.
- Ability to effectively and clearly communicate verbally and in writing.
- Practical knowledge related to working on construction job sites (e.g., safety protocol, worker roles and responsibilities, resource utilization, etc.).
- Basic computer skills, including working knowledge of Microsoft Office software and construction project management technology platforms (e.g., Viewpoint, BlueBeam).
- Comprehensive knowledge of materials, design and building methods, and the tools involved in the construction of complex structures.
- Ability to review, understand, and explain precision technical plans, blueprints, drawings, and models.
- Basic math skills.
- Ability to read, update, and interpret documents such as safety rules, operating and maintenance instructions, and procedure manuals.

Preferred Qualifications:

- Four or more years of experience working as a trained carpenter.
- Associate's degree in construction management, engineering, or a related field.
- Large scale construction project experience.
- Specialized trades experience, primarily related to maintenance and repair (versus installation).

Benefits:

- Paid Health Insurance
- Dental/Vision/Accident Insurance
- Paid Life/Long Term Disability
- Company HSA Contribution
- Flexible Spending Account
- Matching 401(k)
- Bonuses
- Paid Time Off/Holiday Pay
- Advancement Opportunities

OSM has been a leader in the construction industry for more than 35 years. Our passion is building challenging projects with a spirit of collaboration and creativity. We are second to none in dedication to quality, skill, and safety. We believe that each employee contributes directly to OSM's success, and we hope all employees will take pride in being a member of our team.

The core values of OSM as a company are:

- Accountable
- Excellent
- Committed
- United
- Tenacious

These core values are expected and valued by all employees.

For more information about our company and projects, please visit our website, www.onsitemanagement.com.

An employment application and/or resume is required for consideration. Applications are available on our website at <https://onsitemanagement.com/employment/> or apply online at https://docs.google.com/forms/d/e/1FAIpQLSe9k8l8cq5RTJzvJSWsdmyAizN0UNYjTXIm-oY-kKLjrxr57w/viewform?usp=sf_link. Applications are also available at our office or can be requested via email. Interviews are by appointment only.

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